



EUROPCAR / AMADEUS VANS & TRUCKS GUIDE

October 2018





Introduction

We are pleased to inform you that Europcar is proposing Vans and Trucks in all Amadeus.

This guide will help you to find information about how to book Vans and Trucks with Europcar

Vans & Trucks are only available on direct sell for the moment.

What's up with Europcar via Amadeus?



Objective: Europcar wishes to increase Vans and Truck bookings through Amadeus

Short description: Travel agents can book up to 8 truck types per country following standard Acriss codes on Amadeus in Australia, Belgium, France, Germany, Italy, New Zealand, Spain and the UK.

New countries will be available soon:
Ireland, Norway and Portugal

Van



Marketing page Amadeus

Fleet information



Available with **MD** command from the first menu

```
TRUCKS INFORMATION      EN 17SEP18 0849Z
IT IS NOT AVAILABLE FOR THE MOMENT IN THE "CA" SHOPPING

----- TRUCKS TYPE AVAILABLE -----
| ACRISS CODE | SIZE | TYPE |
|-----|-----|-----|
| MKMN | SMALL | COMMERCIAL LIGHT VAN |
| EKMN | SMALL | VAN UP TO 3.5 T |
| CKMN | MEDIUM | VAN UP TO 3.5 T |
| IKMN | LARGE | VAN UP TO 3.5 T |
| SKMN | EXTRA LARGE | VAN UP TO 3.5 T |
| FKMN | MEDIUM | VAN |
|-----|-----|-----|

/MD
```

Marketing page Amadeus

Trucks information per country



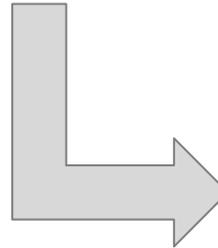
Trucks are available only on direct sell and not on shopping

To shop Vans or Trucks for a country:

- Type MS and the number of the country required. I.e; France . MS100

```
TRUCKS INFORMATION      EN 17SEP18 0849Z

TRUCKS INFORMATION BY COUNTRY :
=====
FRANCE.....MS 100
GERMANY.....MS 150
ITALY.....MS 169
SPAIN.....MS 200
AUSTRALIA.....MS 250
NEW ZEALAND.....MS 300
```



```
>ms100

TRUCKS INFORMATION      EN 21SEP18 1419Z

*****
***** TRUCKS INFORMATION IN FRANCE *****
*****

TYPE GRP / MAKE MODEL DESCRIPTION
* MKMR 1M3 TRUCK - PEUGEOT 208 COMMERCIAL OR SIMILAR
* EKMR 3M3 TRUCK - RENAULT KANGOO OR SIMILAR
* CKMR 5M3 TRUCK - RENAULT TRAFIC OR SIMILAR
* IKMR 10M3 TRUCK - RENAULT MASTER OR SIMILAR
* JKMR 12M3 TRUCK - IVECO DAILY OR SIMILAR
* SKMR 14M3 TRUCK - MERCEDES SPRINTER OR SIMILAR
* FKMR 20M3 TRUCK - IVECO DAILY 20M3 OR SIMILAR
* GKMR 20M3 HAYON - IVECO DAILY 20M3 WITH LIFT PLATFORM OR SIMILAR
```

Marketing page Trucks fleet per Country Amadeus -



Trucks information per country

For Specific Vans & Trucks information per country, please Type:

MS plus the number of the country required.

France example: MS100

NB. Vans & Trucks are only available on direct sell and not on shopping entry for the moment.

```
>ms100
                                     TRUCKS INFORMATION      EN  21SEP18 1419Z
*****
***** TRUCKS INFORMATION IN FRANCE *****
*****
TYPE GRP / MAKE MODEL DESCRIPTION
* MKMR      1M3 TRUCK - PEUGEOT 208 COMMERCIAL OR SIMILAR
* EKMR      3M3 TRUCK - RENAULT KANGOO OR SIMILAR
* CKMR      5M3 TRUCK - RENAULT TRAFIC OR SIMILAR
* IKMR      10M3 TRUCK - RENAULT MASTER OR SIMILAR
* JKMR      12M3 TRUCK - IVECO DAILY OR SIMILAR
* SKMR      14M3 TRUCK - MERCEDES SPRINTER OR SIMILAR
* FKMR      20M3 TRUCK - IVECO DAILY 20M3 OR SIMILAR
* GKMR      20M3 HAYON - IVECO DAILY 20M3 WITH LIFT PLATFORM OR SIMILAR
```

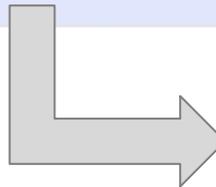
How to book Vans & Trucks -Amadeus



Format to use CS - DIRECT SELL ONLY

```
nm1test/iris
:P/PAREP5100/
1.TEST/IRIS
-cseppar20oct-25oct/vt-mkmr/arr-1500/rt-1500/pup-PARC06*
:P/PAREP5100/
1.TEST/IRIS
2 CCR EP HK1 PAR 20OCT 25OCT MKMR/BS-00000000/ARR-1500
/DO-PARC06*2 AVENUE DE LA PORTE DE ST CLOUD/ES-*EP*EUR
253.00 5D/LC-PARC06/NM-TEST IRIS/PUP-PARC06*2 AVENUE DE LA
PORTE DE ST CLOUD/RB-*EP*EUR253.00 BR-5DY/RC-HOLY
/RG-EUR253.00-100F 0.23 K 5DPK/RT-1500/CF-1090186445 *EP/
**** EUROPCAR ****
BS UNKNOWN, CONTACT EUROPCAR - SEE GGCAREPHELP
TOTAL RENTAL CHARGE EUR 253.00 FOR 5 DY
INCL-TAXES,CDW,LAF,THW MAND-OPTL-PAI 9.17,
RSA 4.17,SLDW 22.50,MEDIUM 19.17,WVI 5.83,
SPAI 15.42,PREMIUM 26.67
**SEE RTSVCC**
```

Please bear in mind that trucks are available in direct sell only and not in shopping mode .



End the PNR and the reservation

```
RP/PAREP5100/PAREP5100 AA/GS 20SEP18/0820Z TOEA2D
1.TEST/IRIS
2 CCR EP HK1 PAR 20OCT 25OCT MKMR/BS-00000000/ARR-1500
/DO-PARC06*2 AVENUE DE LA PORTE DE ST CLOUD/ES-*EP*EUR
253.00 5D/LC-PARC06/NM-TEST IRIS/PUP-PARC06*2 AVENUE DE LA
PORTE DE ST CLOUD/RB-*EP*EUR253.00 BR-5DY/RC-HOLY
/RG-EUR253.00-100F 0.23 K 5DPK/RT-1500/CF-1090186445 *EP/
**SEE RTSVCC**
3 AP 123456
4 TK OK20SEP/PAREP5100
>
```

How to book Vans & Trucks -Amadeus



Vans & trucks booked with “on request” status:

- If available, the booking will be confirmed by the station within 48 hours with a Europcar confirmation number.
- If not confirmed, this on request reservation status reverts to UC status meaning it is cancelled in the Europcar system. Travel agent will receive an EP message in TAs queues showing reservations status.
- If a modification is required by the customer, this is only possible via Amadeus.
- If modification is done via Europcar system, there will be a Cancel/Rebook action with a another confirmation reservation number.

Format to use CS - DIRECT SELL
ONLY - REQUEST CASE
**CSEPPAR10NOV-12NOV/VT-FKM
R/ARR-1500/RT-1500/PUP-PARC0
6***

```
RP/PAREP5100/PAREP5100          BB/GS  4OCT18/0705Z  MYVY80
1.TEST/IRIS
2 CCR EP HN1 PAR 10NOV 12NOV FKMR/BS-00000000/ARR-1500
  /LC-PARC06/NM-TEST IRIS/PUP-PARC06*2 AVENUE DE LA PORTE DE
  SAINT CL PARIS/RT-1500/CF-
  **SEE RTSVCC**
3 AP 123456
4 TK OK04OCT/PAREP5100
```

